DeltaCare USA – provided by Delta Dental of California



We'll do whatever it takes and then some.

Find a DeltaCare USA dentist

Select from among the many conveniently located DeltaCare USA contracted general dentists. To find the most current listing of DeltaCare USA dental offices you can:

Visit our website at deltadentalins.com/enrollees. Under Find a dentist, select DeltaCare USA as your network.

Or call Customer Service at **800-422-4234** for help in finding a DeltaCare USA dentist.



Welcome to DeltaCare USA — quality, convenience, predictable costs

DeltaCare USA (administered by Delta Dental Insurance Company) provides you and your family with quality dental benefits at an affordable cost. The DeltaCare USA program is designed to encourage you and your family to visit the dentist regularly to maintain your dental health.

When you enroll, you select a contract dentist to provide services. The DeltaCare USA network consists of private practice dental facilities that have been carefully screened for quality.

Enroll in DeltaCare USA and you'll enjoy these features:

Quality

- Extensive benefits for you and your family
- No restrictions on pre-existing conditions, except for work in progress
- Large, stable network of dentists, so you can enjoy a long-term relationship with your dentist

Convenience

- No claim forms to complete
- Easy access to specialty care
- Expanded business hours for toll-free customer service, from 5 a.m. to 6 p.m.,
 Pacific time

Predictable costs

- No deductibles
- Out-of-pocket costs are clearly defined
- Out-of-area dental emergency coverage up to \$100 per emergency
- No annual or lifetime dollar maximums



Administered by Delta Dental Insurance Company









SCCA(STD) HL_DCU_CA10A_V16_01.15.2016

What if I have questions about my DeltaCare USA Program?

Eligibility for you and your family

If you meet your group's eligibility requirements for dental coverage, you can enroll in the DeltaCare USA program. You may also enroll eligible dependents. Contact your benefits administrator if you have any questions.

Easy enrollment

Simply complete the enrollment process as directed by your benefits administrator. Be sure to indicate a dentist (from the list of contract dental facilities) for both yourself and your eligible dependents. Include the name of your group.

How your DeltaCare USA program works

Your selected contract dentist will take care of your dental care needs. If you require treatment from a specialist, your contract dentist will handle the referral for you.

After you have enrolled, you will receive a Delta Dental membership packet that includes an identification card and an Evidence of Coverage booklet that fully describes the benefits of your dental program. Also included in this packet are the name, address and phone number of your contract dentist. Simply call the dental facility to make an appointment.

Under the DeltaCare USA program, many services are covered at no cost, while others have copayments (amount you pay your contract dentist) for certain benefits. See the "Description of Benefits and Copayments" for a list of your benefits.

Please note: Dental services that are not performed by your selected contract dentist, or are not covered under provisions for emergency care below, must be preauthorized by Delta Dental to be covered by your DeltaCare USA program.

Provisions for emergency care

Under your DeltaCare USA program, you and your eligible dependents are covered for out-of-network dental emergencies. Your program pays up to \$100 for out-of-network emergency dental expenses per emergency for each enrollee.

My dentist is a Delta Dental dentist but is not on the list of DeltaCare USA dentists. Can I still receive treatment from this dentist?

You must receive treatment from your selected DeltaCare USA contract dentist. Please note that Delta Dental dentists are not necessarily DeltaCare USA dentists. With more than 3,800 general and specialist dentists, the DeltaCare USA network is one of the largest dental networks in California.

Do my family members receive treatment from the same DeltaCare USA contract dentist?

You and your eligible dependents may receive care from the same contract dentist, or if you prefer, you may collectively select up to a maximum of three individual contract dental facilities.

Can I change my contract dentist?

You may change contract dentists by notifying us either by phone or in writing, or by visiting our website (deltadentalins.com). If you contact us by the 21st of the month, the change will become effective the first of the following month.

Can I have my teeth whitened under the DeltaCare USA program?

External bleaching is a benefit under your program. See the "Description of Benefits and Copayments" and talk to your contract dentist about your options.

Highlights of your DeltaCare USA Program

Does my DeltaCare USA program cover tooth-colored fillings and crowns?

Porcelain and other tooth-colored materials are included as a benefit under your program. The copayment shows you what your out of pocket cost will be.

How long does it take to get an appointment with a DeltaCare USA dentist?

Two to four weeks is a reasonable amount of time to wait for a routine, non-urgent appointment. If you require a specific time, you may have to wait longer. Most DeltaCare USA dentists are in private group practices, which means greater appointment availability and extended office hours.

Are pre-existing dental conditions and work in progress covered?

Treatment for pre-existing conditions, such as extracted teeth, is covered under the DeltaCare USA program. However, benefits are not provided for any dental treatment started before joining the program (that is, work in progress, such as preparations for crowns, root canals and impressions for dentures). Orthodontic treatment in progress may be covered for new DeltaCare USA enrollees. See the "Limitations and Exclusions of Benefits."

How does the DeltaCare USA program encourage preventive care?

Your DeltaCare USA program is designed to encourage regular visits to the dentist by having no copayments (fees you pay to the contract dentist) on most diagnostic and preventive benefits. See the enclosed "Description of Benefits and Copayments."

Does my DeltaCare USA program cover specialists' services?

Your contract dentist will coordinate your specialty care needs for oral surgery, endodontics, periodontics or pediatric dentistry with an approved contract specialist. If there is no contract specialist within your service area, a referral to an out-of-network specialist will be authorized at no extra cost, other than the applicable copayment. If you or your dependent is assigned to a dental school clinic for specialty services, those services may be provided by a dentist, a dental student, a clinician or a dental instructor.

What if I have questions about my DeltaCare USA program?

Call Delta Dental Customer Service at 800-422-4234. We have multilingual representatives available from 5 a.m. to 6 p.m. Pacific time, Monday through Friday. Our Customer Service representatives can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

Our Customer Service representatives have worked in dental facilities and can answer benefits questions, as well as arrange facility transfers and urgent care referrals.

SCHEDULE A

Description of Benefits and Copayments

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to *Schedule B* for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.**

Text that appears in italics below is specifically intended to clarify the delivery of Benefits under the DeltaCare USA Program and is not to be interpreted as CDT-2016 procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association. The American Dental Association may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

| CODE | DESCRIPTION | ENROLLEE PAYS |
|---------|--|---------------|
| D0100-E | D0999 I. DIAGNOSTIC | |
| | Periodic oral evaluation - established patient | No Cost |
| | Limited oral evaluation - problem focused | |
| | Oral evaluation for a patient under three years of age and counseling with primary caregiver | |
| | Comprehensive oral evaluation - new or established patient | |
| | Detailed and extensive oral evaluation - problem focused, by report | |
| | Re-evaluation - limited, problem focused (established patient; not post-operative visit) | |
| | Re-evaluation - post-operative office visit | |
| | Comprehensive periodontal evaluation - new or established patient | |
| | Screening of a patient | |
| | Assessment of a patient | |
| | Intraoral - complete series of radiographic images - <i>limited to 1 series every 24 months</i> | |
| D0220 | Intraoral - periapical first radiographic image | |
| D0230 | Intraoral - periapical each additional radiographic image | |
| D0240 | Intraoral - occlusal radiographic image | |
| | Extraoral - 2D projection radiographic image created using a stationary radiation source, and detector | |
| | Extraoral posterior dental radiographic image | |
| D0270 | Bitewing - single radiographic image | No Cost |
| D0272 | Bitewings - two radiographic images | No Cost |
| | Bitewings three radiographic images | |
| D0274 | Bitewings - four radiographic images - limited to 1 series every 6 months | No Cost |
| | Vertical bitewings - 7 to 8 radiographic images | |
| | Panoramic radiographic image | |
| D0415 | Collection of microorganisms for culture and sensitivity | No Cost |
| D0425 | Caries susceptibility tests | No Cost |
| D0460 | Pulp vitality tests | No Cost |
| D0470 | Diagnostic casts | No Cost |
| D0472 | Accession of tissue, gross examination, preparation and transmission of written report | No Cost |
| D0473 | Accession of tissue, gross and microscopic examination, preparation and transmission of written report | No Cost |
| D0474 | Accession of tissue, gross and microscopic examination, including assessment of surgical margins for preser of disease, preparation and transmission of written report | |
| D0601 | Caries risk assessment and documentation, with a finding of low risk - limited to children age 3 to 19, 1 every | 3 |
| | years | |
| D0602 | Caries risk assessment and documentation, with a finding of moderate risk - <i>limited to children age</i> 3 to 19, 1 every 3 years | |
| D0603 | Caries risk assessment and documentation, with a finding of high risk - limited to children age 3 to 19, 1 ever 3 years | |
| D0999 | Unspecified diagnostic procedure, by report - includes office visit, per visit (in addition to other services) | |
| D1000-E | D1999 II. PREVENTIVE | |
| | Prophylaxis cleaning - adult - 1 per 6 month period | |
| | Additional prophylaxis cleaning - adult (within the 6 month period) | |
| | Prophylaxis cleaning - child - 1 per 6 month period | |
| | Additional prophylaxis cleaning - child (within the 6 month period) | |
| D1206 | Topical application of fluoride varnish - child to age 19; 1 D1206 or D1208 per 6 month period | No Cost |
| | | |

| ГІАІ | ICATUA | Della Care USA | Description of Benefits and Copayment | .3 |
|----------|----------------------|---|--|----|
| D1208 | Topical application | n of fluoride - excluding varnish - <i>child to a</i> | ge 19; 1 D1206 or D1208 per 6 month period No Cos | st |
| D1310 | | | | |
| D1330 | | • | | |
| D1351 | | | ge 15\$5.0 | |
| D1352 | | | patient - permanent tooth - <i>limited to permanent</i> | ٠ |
| D 1002 | | | \$5.0 | 0 |
| D1353 | • | - | ough age 15 \$5.0 | |
| D1354 | | | e 19; 1 per 6 month period | |
| D1510 | | | \$10.0 | |
| D1515 | • | | \$10.0 | |
| D1520 | • | | | |
| D1525 | • | | \$10.0 | |
| | • | | | |
| | | • | No Cos | |
| | | · | | |
| D2000- | | ORATIVE | to the second selection of the second second | |
| | | esives and bonding agents, indirect pulp capp | oing, bases, liners and acid etch procedures. hrollee may be charged an additional \$100.00 per crown, beyond | Н |
| the 6th | | Six crowns in the same treatment plan, an Li | monce may be charged an additional \$100.00 per Gown, beyond | u |
| - Replac | cement of crowns, in | nlays and onlays requires the existing restorat | tion to be 5+ years old. | |
| | | | No Cos | |
| | | | No Cos | |
| | - | · · · · · · · · · · · · · · · · · · · | | |
| D2161 | | | No Cos | |
| D2330 | | | No Cos | |
| D2331 | | | No Cos | |
| D2332 | | · | No Cos | |
| D2335 | · | • | incisal angle (anterior) | |
| D2390 | | · | No Cos | |
| D2391 | | • | | |
| D2392 | | • | \$55.0 | |
| D2393 | | | \$65.0 | |
| D2394 | | | | |
| D2510 | • | | | |
| D2520 | • | | No Cos | |
| D2530 | • | | No Cos | |
| | • | | | |
| | • | | | |
| D2544 | • | | | |
| D2610 | • | | | |
| D2620 | | | | |
| D2630 | • • | | | |
| D2642 | • • | | | |
| D2643 | • • | | | |
| D2644 | • • | | | |
| D2650 | • | | | |
| D2651 | | | | |
| D2652 | | | | |
| D2662 | • | • | | |
| D2663 | • | • | | |
| D2664 | • | - | \$145.0 | |
| | | | | |
| | | · · · · · · · · · · · · · · · · · · · | \$35.0 | |
| | | | | |
| D2721 | | • | | |
| D2722 | | | \$95.0 | |
| | • | | | |
| D2/50 | Crown - porceiain | i iuseu to nigri noble metal | \$195.0 | U |

D5211

rests and teeth) \$120.00

| D5214 | Mandib | aular partial denture cast metal framework with resin denture bases (including any conventional classes | | |
|----------------|--|---|------|--|
| D32 14 | 14 Mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth) | | | |
| D5221 | , | | | |
| D5222 | | iate mandibular partial denture - resin base (including any conventional clasps, rests and teeth)\$80 | | |
| D5223 | | iate maxillary partial denture - cast metal framework with resin denture bases (including any conventional | | |
| | | rests and teeth)\$120 | 0.00 | |
| D5224 | | | | |
| | | tional clasps, rests and teeth)\$120 | | |
| D5225 | · | | | |
| D5226 | | oular partial denture - flexible base (including any clasps, rests and teeth) | | |
| D5410 | • | complete denture - maxillary | | |
| D5411 | - | complete denture - mandibular No C | | |
| D5421 | | partial denture - maxillary No C | | |
| D5422 | | partial denture - mandibular No C | | |
| D5510 | • | broken complete denture base | 5.00 | |
| D5520 | • | | 5.00 | |
| D5610 | • | resin denture base | | |
| D5620 | • | cast framework | | |
| D5630 | | or replace broken clasp - per tooth | | |
| D5640 | | \cdot | 5.00 | |
| D5650 | | | 5.00 | |
| D5660 | | asp to existing partial denture - per tooth\$5 | | |
| D5670 | - | e all teeth and acrylic on cast metal framework (maxillary) \$75 | | |
| D5671 | - | e all teeth and acrylic on cast metal framework (mandibular) \$75 | | |
| D5710 | | e complete maxillary denture\$35 | | |
| D5711 | | e complete mandibular denture | | |
| D5720 | | e maxillary partial denture | | |
| D5721 | ****** | | | |
| D5730 | | complete maxillary denture (chairside) | | |
| D5731 | | complete mandibular denture (chairside) | | |
| D5740 | | maxillary partial denture (chairside) | | |
| D5741 | | mandibular partial denture (chairside) | | |
| D5750 | | complete maxillary denture (laboratory) \$35 | | |
| D5751 | | complete mandibular denture (laboratory) | | |
| D5760 D5761 | | mandibular partial denture (laboratory) | | |
| | | • | | |
| D5820 D5821 | | partial denture (maxillary) - <i>limited to 1 in any 12 consecutive months</i> | | |
| D5850 | | conditioning, maxillary | | |
| D5850 | | conditioning, mandibular | | |
| D3631 | lissue | 0 | 5081 | |
| D5900- | D5999 | VII. MAXILLOFACIAL PROSTHETICS - Not Covered | | |
| D6000- | D6199 | VIII. IMPLANT SERVICES - Not Covered | | |
| D6200- | D6999 | IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture | Δ | |
| D0200- | D 0333 | [bridge]) | • | |
| | | and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$100.00 per uni | it, | |
| | the 6th u | ınıt. ıf a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old. | | |
| | | - cast high noble metal | 0.00 | |
| | 211 Pontic - cast predominantly base metal | | | |
| | 12 Pontic - cast noble metal\$110.00 | | | |
| | 40 Pontic - porcelain fused to high noble metal | | | |
| D6241 | · | | | |
| D6242 | · · · · · · · · · · · · · · · · · · · | | | |
| | 45 Pontic - porcelain/ceramic | | | |
| D6250 | · | | | |
| D6251 | • | | | |
| | | | | |

| Pla | n CA10A DeltaCare USA | Description of Benefits and Copayments |
|----------|--|--|
| D6252 | Pontic - resin with noble metal | \$95.00 |
| D6600 | Retainer inlay - porcelain/ceramic, two surfaces | · |
| D6601 | Retainer inlay - porcelain/ceramic, three or more surfaces | |
| D6602 | | |
| D6603 | Retainer inlay - cast high noble metal, three or more surfaces | |
| D6604 | | |
| D6605 | Retainer inlay - cast predominantly base metal, three or more | |
| D6606 | Retainer inlay - cast noble metal, two surfaces | |
| D6607 | Retainer inlay - cast noble metal, three or more surfaces | |
| D6608 | Retainer onlay - porcelain/ceramic, two surfaces | |
| D6609 | Retainer onlay - porcelain/ceramic, three or more surfaces | |
| D6610 | Retainer onlay - cast high noble metal, two surfaces | \$100.00 |
| D6611 | Retainer onlay - cast high noble metal, three or more surfaces | |
| D6612 | Retainer onlay - cast predominantly base metal, two surfaces | No Cost |
| D6613 | Retainer onlay - cast predominantly base metal, three or more | surfaces No Cost |
| D6614 | Retainer onlay - cast noble metal, two surfaces | \$40.00 |
| D6615 | Retainer onlay - cast noble metal, three or more surfaces | \$40.00 |
| D6720 | Retainer crown - resin with high noble metal | |
| D6721 | Retainer crown - resin with predominantly base metal | \$55.00 |
| D6722 | Retainer crown - resin with noble metal | \$95.00 |
| D6740 | Retainer crown - porcelain/ceramic | |
| D6750 | Retainer crown - porcelain fused to high noble metal | \$195.00 |
| D6751 | Retainer crown - porcelain fused to predominantly base metal | \$95.00 |
| D6752 | Retainer crown - porcelain fused to noble metal | |
| D6780 | Retainer crown - 3/4 cast high noble metal | \$170.00 |
| D6781 | Retainer crown - 3/4 cast predominantly base metal | |
| D6782 | Retainer crown - 3/4 cast noble metal | |
| D6783 | | |
| D6790 | | |
| D6791 | Retainer crown - full cast predominantly base metal | |
| D6792 | | |
| D6930 | • | |
| D6940 | | |
| D6980 | Fixed partial denture repair necessitated by restorative materia | I failure \$10.00 |
| D7000- | D7999 X. ORAL AND MAXILLOFACIAL SURGERY | |
| - Includ | es preoperative and postoperative evaluations and treatment under a | a local anesthetic. |
| D7111 | Extraction, coronal remnants - deciduous tooth | |
| D7140 | Extraction, erupted tooth or exposed root (elevation and/or force | eps removal) No Cost |
| D7210 | , , , | |
| | mucoperiosteal flap if indicated | |
| D7220 | · | |
| D7230 | Removal of impacted tooth - partially bony | |
| D7240 | Removal of impacted tooth - completely bony | |
| D7241 | Removal of impacted tooth - completely bony, with unusual sur | |
| D7250 | Surgical removal of residual tooth roots (cutting procedure) | |
| D7251 | Coronectomy - intentional partial tooth removal | |
| D7270 | Tooth reimplantation and/or stabilization of accidentally evulsed | • |
| D7280 | Surgical access of an unerupted tooth | |
| D7282 | Mobilization of erupted or malpositioned tooth to aid eruption . | |
| D7283 | Placement of device to facilitate eruption of impacted tooth | |
| D7286 | Incisional biopsy of oral tissue - soft - does not include pathology | • |
| D7310 | Alveoloplasty in conjunction with extractions - four or more teet | |
| D7311 | Alveoloplasty in conjunction with extractions - one to three teetl | |
| D7320 | Alveoloplasty not in conjunction with extractions - four or more | |
| D7321 | Alveoloplasty not in conjunction with extractions - one to three to | |
| D7450 | Removal of benign odontogenic cyst or tumor - lesion diameter | up to 1.25 cmNo Cost |

| Plan CA10A DeltaCare USA | Description of Benefits and Copayments |
|--|---|
| D7451 Removal of benign odontogenic cyst or tumor - lesion diameter g | reater than 1.25 cm No Cost |
| D7471 Removal of lateral exostosis (maxilla or mandible) | |
| D7472 Removal of torus palatinus | |
| D7473 Removal of torus mandibularis | |
| D7510 Incision and drainage of abscess - intraoral soft tissue | |
| D7960 Frenulectomy - also known as frenectomy or frenotomy - separate | procedure not incidental to another procedure No Cost |
| D7970 Excision of hyperplastic tissue - per arch | |
| D7971 Excision of pericoronal gingiva | \$50.00 |
| D8000-D8999 XI. ORTHODONTICS - The listed Copayment for each phase of orthodontic treatment (limited, intercontreatment. Beyond 24 months, an additional monthly fee, not to exceed \$125.00. - The Retention Copayment includes adjustments and/or office visits up to 24.00. | 00, may apply. |
| Pre and post orthodontic records include: | |
| The benefit for pre-treatment records and diagnostic services inc | ludes: \$200.00 |
| D0210 Intraoral - complete series of radiographic images | φ200.00 |
| D0322 Tomographic survey | |
| D0330 Panoramic radiographic image | |
| D0340 2D cephalometric radiographic image - acquisition, measurement | and analysis |
| D0350 2D oral/facial photographic images obtained intraorally or extraora | ally |
| D0351 3D photographic image | |
| D0470 Diagnostic casts | |
| The benefit for post-treatment records includes: | \$70.00 |
| D0210 Intraoral - complete series of radiographic images | |
| D0470 Diagnostic casts | |
| D8010 Limited orthodontic treatment of the primary dentition | \$950.00 |
| D8020 Limited orthodontic treatment of the transitional dentition - child of | r adolescent to age 19\$950.00 |
| D8030 Limited orthodontic treatment of the adolescent dentition - adoles | = |
| D8040 Limited orthodontic treatment of the adult dentition - adults, include | |
| D8050 Interceptive orthodontic treatment of the primary dentition | |
| D8060 Interceptive orthodontic treatment of the transitional dentition | |
| D8070 Comprehensive orthodontic treatment of the transitional dentition | _ |
| D8080 Comprehensive orthodontic treatment of the adolescent dentition D8090 Comprehensive orthodontic treatment of the adult dentition - adult. | • |
| D8660 Pre-orthodontic treatment examination to monitor growth and dev | , |
| D8680 Orthodontic retention (removal of appliances, construction and pla | |
| D8681 Removable orthodontic retainer adjustment | |
| D8999 Unspecified orthodontic procedure, by report - includes treatment | |
| D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES | |
| D9110 Palliative (emergency) treatment of dental pain - minor procedure | 9 \$5.00 |
| D9211 Regional block anesthesia | |
| D9212 Trigeminal division block anesthesia | |
| D9215 Local anesthesia in conjunction with operative or surgical proced | |
| D9219 Evaluation for deep sedation or general anesthesia | |
| D9223 Deep sedation/general anesthesia - each 15 minute increment . | |
| D9243 Intravenous moderate (conscious) sedation/analgesia - each 15 | |
| D9310 Consultation - diagnostic service provided by dentist or physician | · · · · · · · · · · · · · · · · · · · |
| D9430 Office visit for observation (during regularly scheduled hours) - no | • |
| D9440 Office visit - after regularly scheduled hours | |
| D9450 Case presentation, detailed and extensive treatment planning | |
| D9932 Cleaning and inspection of removable complete denture, maxilla D9933 Cleaning and inspection of removable complete denture, mandib | |
| D9934 Cleaning and inspection of removable partial denture, maxillary | |
| D9935 Cleaning and inspection of removable partial denture, mandibula | |
| D9940 Occlusal guard, by report - <i>limited to 1 in 3 years</i> | |
| D9943 Occlusal guard adjustment | |

| Plar | n CA10A | DeltaCare USA | Description of Benefits and Copay | ments |
|-------|-------------------|---------------|---|----------|
| D9951 | Occlusal adjustme | ent, limited | | \$20.00 |
| D9952 | Occlusal adjustme | ent, complete | | \$40.00 |
| D9975 | | | ludes materials and fabrication of custom trays - limited to street transfer and fabrication of custom trays - limited to | \$125.00 |
| D9986 | • • | • | minutes of appointment time - up to an overall maximum | \$10.00 |
| D9987 | | | 15 minutes of appointment time - up to an overall maximum | \$10.00 |

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. Listed procedures which require a Dentist to provide Specialist Services, and are referred by the assigned Contract Dentist, must be authorized by Delta Dental. The Enrollee pays the Copayment specified for such services.

Procedures not listed above are not covered, however, may be available at the Contract Dentist's "filed fees." "Filed fees" means the Contract Dentist's fees on file with Delta Dental. Questions regarding these fees should be directed to the Customer Service department at 800-422-4234.

SCHEDULE B

Limitations of Benefits

- The frequency of certain Benefits is limited. All frequency limitations are listed in Schedule A, Description of Benefits and Copayments.
- 2. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers, the Enrollee may be charged an additional \$100.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 3. General anesthesia and/or intravenous sedation/analgesia is limited to treatment by a contracted oral surgeon and in conjunction with an approved referral for the removal of one or more partial or full bony impactions, (Procedures D7230, D7240, and D7241).
- 4. Benefits provided by a pediatric Dentist are limited to children through age seven following an attempt by the assigned Contract Dentist to treat the child and upon prior authorization by Delta Dental, less applicable Copayments. Exceptions for medical conditions, regardless of age limitation, will be considered on an individual basis.
- 5. The cost to an Enrollee receiving orthodontic treatment whose coverage is cancelled or terminated for any reason will be based on the Contract Orthodontist's usual fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 6. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA Program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. Delta Dental is financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

Exclusions of Benefits

- 1. Any procedure that is not specifically listed under Schedule A, Description of Benefits and Copayments.
- 2. Any procedure that in the professional opinion of the Contract Dentist:
 - a. has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, **or**
 - b. is inconsistent with generally accepted standards for dentistry.
- 3. Services solely for cosmetic purposes, with the exception of procedure D9975 (External bleaching for home application, per arch), or for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 4. Porcelain crowns, porcelain fused to metal, cast metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 5. Lost or stolen appliances including, but not limited to, full or partial dentures, space maintainers, crowns and fixed partial dentures (bridges).
- 6. Procedures, appliances or restoration if the purpose is to change vertical dimension, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ).
- 7. Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 8. Implant-supported dental appliances and attachments, implant placement, maintenance, removal and all other services associated with a dental implant.
- 9. Consultations for non-covered benefits.
- 10. Dental services received from any dental facility other than the assigned Contract Dentist, a preauthorized dental specialist, or a Contract Orthodontist except for *Emergency Services* as described in the Contract and/or Evidence of Coverage.
- 11. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 12. Prescription drugs.

Limitations and Exclusions of Benefits

- 13. Dental expenses incurred in connection with any dental or orthodontic procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 14. Lost, stolen or broken orthodontic appliances.
- 15. Changes in orthodontic treatment necessitated by accident of any kind.
- 16. Myofunctional and parafunctional appliances and/or therapies, with the exception of procedure D9940 (occlusal guard, per report).
- 17. Composite or ceramic brackets, lingual adaptation of orthodontic bands and other specialized or cosmetic alternatives to standard fixed and removable orthodontic appliances.
- 18. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

SmileWay® Wellness Program

Find all of our dental health resources, including a risk assessment tool, articles, videos and a free e-newsletter subscription, at: mysmileway.com.

DeltaCare USA Customer Service

800-422-4234

NOTE: THIS IS ONLY A BRIEF SUMMARY OF THE PLAN.

The Group Dental Service Contract must be consulted to determine the exact terms and conditions of coverage. An Evidence of Coverage will be sent to you upon enrollment. If you wish to review an Evidence of Coverage prior to enrollment, you may request a copy by calling Customer Service at 800-422-4234.

In California, DeltaCare USA is underwritten by Delta Dental of California and administered by Delta Dental Insurance Company. These companies are financially responsible for their own products.

Customer Service

800-422-4234 Monday through Friday 5 a.m. to 6 p.m., Pacific time

Provided by:

Delta Dental of California 17871 Park Plaza Drive, Suite 200 Cerritos, CA 90703

Administered by: **Delta Dental Insurance Company**P.O. Box 1803

Alpharetta, GA 30023



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