

San Leandro Unified School District Summer Paid Internship: Starting Summer 2015: Entry Level IT Support Engineer



OSIsoft®



OSIsoft, LLC is a manufacturer of application software for real-time data infrastructure solutions, called the PI System. Founded in 1980, OSIsoft, LLC is privately held and headquartered in San Leandro, CA, with operations worldwide

and is seeking 4 High School Interns for Paid Work Experience and High School Elective Credits: Starting Summer 2015

- Must be at least 16 years old
- Required to complete work permit application, training agreement and enroll in internship ROP
 - Work closely with employees on understanding, troubleshooting, and fixing hardware and software issues
 - Monitor alerts from technology infrastructure and respond accordingly.
 - Provide support to maintain health and availability of our private and public facing servers.
 - Be able to provide timely customer updates to existing incidents.
 - Configure computers, phones, and other technology equipment for employees using imaging software and standard operating procedures.
 - Work on projects with guidance from IT staff to help company meet strategic goals
 - Utilize monitoring software (PI) to increase visibility into the health and availability of both private and public facing servers.
 - Perform other tasks assigned by IT Leadership team
- **SLHS: Elisa Alvarez 510-618-4600**
- **Lincoln Alternative School: Jeff Ramirez 510-618-4460**